

# *CCPS EAP Program*

## DEER OAKS EAP SERVICES



*A More Comprehensive  
EAP for a Greater Value...*



# *CCPS Prime EAP Program Highlights*

1. Legal Services
2. Financial Services
3. Interactive Will Presentation (NOLO)
4. Identity Recovery
5. Child Care/Elder Care
6. Daily Living Services
7. Take the High Road
8. EAP Counseling
9. Organizational Services



## Who is covered?

Employees,  
Dependants, and  
Household members

Access # **1-866-327-2400**

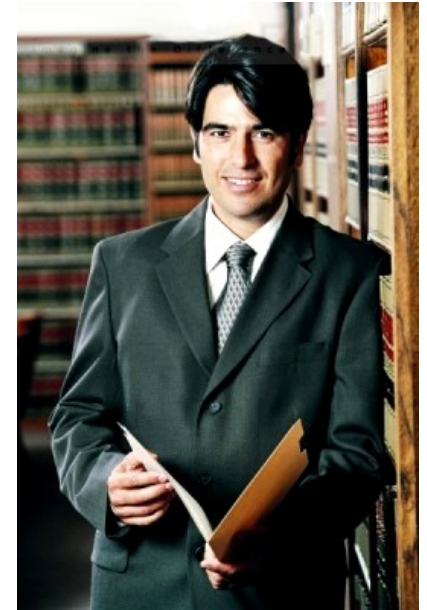
[www.deeroakseap.com](http://www.deeroakseap.com)

Login and password: carrollk12

**CONFIDENTIAL**

# *Legal Services*

- 30min. Consultation telephonic or in-person attorney
- In-person meetings are scheduled; telephonic attorneys are often immediate
- Consultation consists of an analysis of the situation and advice on how to proceed
- 25% discount off the attorney's hourly fee
- Access to over 100 legal forms online



## Excluded Issues:

Employment as it relates to employees and family members, one's own business, class action lawsuits, taxes

## What is covered?

Covered Issues: Family Law, Criminal, Bankruptcy, Adoption, Elder Care/Wills/ Trusts/Estate Planning, Consumer Issues

# *Financial Services*

- Free telephonic financial counseling and education on issues related to consumer debt and budgeting.
- Counselors address issues via a toll-free information line, and follow up by mailing supporting educational materials
- Advisors are available without an appointment Monday through Friday, or through pre-scheduled Saturday sessions
- All counselors are knowledgeable in a wide range of financial topics



## Examples:

- ✓ **Budget Preparation**
- ✓ **Debt Consolidation**
- ✓ **College Planning**
- ✓ **Vacation Planning**
- ✓ **Retirement Planning**

# *Interactive Will Preparation (NOLO)*

[www.deeroaks.com](http://www.deeroaks.com)  
Legal/Financial link

- FREE, legal binding, state specific, simple Will
- Step-by-step “interactive process” composed online under the Legal/Financial portion of our website [www.deeroaks.com](http://www.deeroaks.com)
- Is designed for typical assets such as a house, car, savings and investments
- But there are some situations in which you may need more than a simple will and should get expert advice or, at the least, investigate your options





# *ID Recovery*

- ID Recovery is a telephonic consultation service to help you recover from, and minimize the impact of, a breach of your identity.
  - Provides victims a 30-minute consultation with an identity recovery professional
  - The professional will assess the situation, create an action plan, and provide consultation on implementing the plan
  - Reduces time spent repairing compromised credit history
  - Restores peace-of-mind, while helping undo the damage



# *Childcare Services*



- Before and After School Care
- Parenting and Adoption resources
- Sick Child Care
- Summer Programs
- Sport Camps
- Special Needs Camps
- Computer Literacy Programs

# *Eldercare Services*

- Assisted Living Facilities
- Nursing Homes across the Nation
- Cancer Care Centers
- Alzheimer's Support
- Retirement Communities
- Elder Substance Abuse Programs
- Medicare & Medicaid Questions



# *Daily Living*

<b>Additional Categories</b>	<b>Examples of Referrals</b>
<b>Work &amp; Career Growth</b>	Career Development, Resume Writing Services, Certification Programs
<b>Daily Living &amp; Convenience</b>	Pet-sitters/Kennels, Relocation Services, Transportation/Travel Services, House Cleaners
<b>Health &amp; Wellbeing</b>	Physician Searches, Safety Programs, Support Groups, Fitness Centers/Programs, Nutrition Programs
<b>Parenting</b>	Child Nutrition, Discipline, Toilet Training, Blended Families, Playgroups, Raising Teenagers, Grandparents as Parents
<b>Education</b>	Tutors, Enrichment Programs, Special Needs Education, Home Schooling, Financial Aid, Scholarships

**We offer referrals to providers, specialist, and resources to meet specific work, life, or care giving needs.**





# *Take the High Road!*

**Your ride  
is on us!**

**\*Pay for your cab**

**\*Keep the receipt**

**\*Call for instructions  
on reimbursement**

**1-888-993-7650**

**One time per year**

**per employee**

**up to \$45.00**

**No tips**



# EAP Short Term Counseling

**Access:** 24/7/365 crisis consultation (1-866-327-2400)

**Types:** Individual, Family, and Couples Counseling  
(face to face/telephonic/online)

**Session:** Up to 6 visits

## **Referral Type:**

1. Self-Confirmed match referral within in 2 business days for routine referral (stress, relational, child/adolescent, etc.)
2. Manager/Supervisor Suggested-Recommends employee to EAP (voluntary-no consent form needed)
3. Manager Directed Referral (Mandatory Referral)- HR is mandating employee to EAP as part of disciplinary action.  
Employee (release of inform consent form needed)

# *www.deeroakseap.com*

The screenshot displays a web browser window with the address bar showing <https://www.deeroakseap.com>. The website header features the Deer Oaks EAP Services logo, which includes a silhouette of a tree and a deer. Below the logo is a navigation menu with the following links: HOME, ABOUT US, PRODUCTS & SERVICES, WHY DEER OAKS?, REQUEST A QUOTE, PROVIDERS, CONTACT, and MEMBER LOGIN. The main content area is dominated by a large image of a woman in a pink tank top holding a black athletic shoe with a yellow sole. Below this image, the 'Member Login' section is visible, containing the text: 'Please enter your Username and Password to access Work Life Services.' This is followed by input fields for 'Username:' and 'Password:', and a 'LOGIN' button. The browser's taskbar at the bottom shows various application icons and the system clock indicating 1:59 PM on 2/15/2017.

Deer Oaks EAP Services

HOME ABOUT US PRODUCTS & SERVICES WHY DEER OAKS? REQUEST A QUOTE PROVIDERS CONTACT MEMBER LOGIN

CONTACT MEMBER LOGIN

Member Login

Please enter your *Username* and *Password* to access Work Life Services.

Username:

Password:

LOGIN

Choose Language



# Website

Homepage

Employee Assistance Program

Newsletters

Satisfaction Survey

**LIVE**CONNECT  
ONLINE



## NEWS FOR YOU

Find relevant information about current events. Keep up to date with what is happening now.



## ONLINE SEMINARS

Seminars are an interactive learning experience. Register or browse the archives. **Next seminar in 11 day(s)!**



## TAKE THE HIGH ROAD

**Take a Cab and Send the Bill to Us!**



## CENTERS

- ▶ Legal/Financial
- ▶ Work/Life Resource Locators
- ▶ Savings Center
- ▶ Online Counseling

[View all Centers...](#)



from this Web site that are deemed most helpful pulled into one place for your convenience.

**NOLO®**

## Online Simple Will

Click [here](#) to easily create your simple, state-specific will **AT NO COST TO YOU** through a step-by-step, online "interview" process. Enter the **"Discount Code"** of **1601** on the "Checkout" screen after clicking on "Start Now". This service is provided through our partner Nolo, a leader in do-it-yourself legal forms since 1980.

### Is Nolo's simple will right for me?

Nolo's online will is a straightforward, legally valid document. It should work well for most people with typical assets such as a house, a car, savings, and investments. But there are some situations in which you may need more than a simple will and should get expert advice or, at the least, investigate your options. For example:

If you think that you or your spouse may leave assets worth more than \$2 million, your estate may owe federal estate tax, and you should investigate tax-saving strategies.

If you anticipate family fights, see a lawyer for advice on how to stave off bad feelings and legal battles.



### CENTERS

- ▶ [Legal/Financial](#)
- ▶ [Work/Life Resource Locators](#)
- ▶ [Savings Center](#)
- ▶ [Online Counseling](#)

[View all Centers...](#)



### FAVORITE CONTENT

[5★ A Foot in Two Families](#)

[5★ A Homecoming Checklist: Parenting](#)

# *Accessing Services*

Call Deer Oaks EAP Services:

**1-866-327-2400**

**E-mail: [eap@deeroakseap.com](mailto:eap@deeroakseap.com)**

**or go to: [www.deeroakseap.com](http://www.deeroakseap.com)**

**Username: carrollk12**

**Password: carrollk12**

