

School Messenger InfoCenter



SCHOOLMESSENGER®



What is InfoCenter?

InfoCenter allows you to personalize how you receive communications from Carroll County Public Schools. In addition, InfoCenter centralizes those communication in a unified inbox.

How do I sign up for InfoCenter?

Signing up is easy. You will use the email address that your child's school has on file, and follow these three steps:

1. Go to <https://infocenter.schoolmessenger.com>
2. Click Sign Up on the top right of the page. Please note, the InfoCenter app for mobile devices will come later. We will be sure to send all of our parent's communication regarding the app when it is available to download.
3. Enter your email address and create a password. An email will be sent to that address with a secure token.
4. After authenticating via your email, return to InfoCenter and sign in using your email and password.

What's in InfoCenter?

Once you've created your account, School Messenger will automatically link the records associated with your email address. You can then:

- View records associated with your account – student and parent records
- Review the last 30 days' worth of messages for all of your associated contacts. If you have more than one child in CCPS, you will see all of them under the Contacts tab.
- View your contact information and configure how you would like to receive notifications.

Is InfoCenter secure?

The sign-up process creates a secure link between yourself and School Messenger. InfoCenter operates with the latest encryption technology to protect access to stored student information. School Messenger is also a signatory of the Student Privacy Pledge, which requires School Messenger to adhere to 12 stringent data protection standards as a further assurance of our commitment to protecting your child's data.